

DeepQ AI Platform Privacy Policy

Updated on: May 7, 2023

INTRODUCTION

DEEPQ TECHNOLOGY CORP. (“DeepQ,” “we”, “our” and “us”) is committed to protecting your privacy. Please read this Privacy Policy, as well as our [DeepQ AI Platform Terms of Use](#) for more details about how we use information you submit to DeepQ or DeepQ AI Platform (the “Platform”). This Privacy Policy explains how we collect and use personal information that we obtain about you. Personal information is any information that is capable of identifying you as an individual.

If you are under the age of majority or age of privacy consent in your jurisdiction, please talk to your parents or a person with parental responsibility for you before using the Platform or providing your name or other personal information to the Platform or us. You cannot submit information to the Platform without your parent(s) or legal guardian’s permission (or a person with parental responsibility for you).

WHO WE ARE

We are **DEEPQ TECHNOLOGY CORP.** (incorporated and existing under the laws of Taiwan and with its principal office at 13F, No. 207-5, Sec. 3, Beixin Rd., Xindian Dist., New Taipei City 231, Taiwan).

DeepQ collects, uses and is responsible for certain personal information about you. When we do so we are regulated under the applicable privacy protection laws and we are responsible as “controller” of that personal information for the purposes of General Data Protection Regulation where such law applies.

CONTACT US

If you have any questions about our privacy notice or your information, or to exercise any of your rights as described in this privacy notice or under data protection laws, you can contact our Data Protection Officer at:

By email: global-privacy@htc.com

TOPICS

1. PERSONAL INFORMATION WE COLLECT
2. WHAT WE DO WITH YOUR PERSONAL INFORMATION
3. PROMOTIONAL COMMUNICATIONS
4. DISCLOSURE OF YOUR PERSONAL INFORMATION TO THIRD PARTIES
5. INTERNATIONAL TRANSFERS
6. SECURITY OF YOUR PERSONAL INFORMATION

7. HOW LONG WE KEEP YOUR PERSONAL INFORMATION
8. YOUR PRIVACY RIGHTS
9. YOUR RIGHTS UNDER GDPR
10. CALIFORNIA PRIVACY RIGHTS
11. CHILDREN'S PRIVACY
12. COMPLAINTS
13. CHANGES TO OUR PRIVACY POLICY

1. PERSONAL INFORMATION WE COLLECT

(a) **Information you provide to us:** You must have a user account to access the Platform and use our services. To create a user account and use the services we provide, you will be asked to provide all or some of the following categories of information:

Categories of personal data	Type of data
General personal data	your name (real name or alias), organization departments, titles; your email address; your password

If you choose not to provide such information, you will not be able to access this Platform and/or use our services.

(b) **Information collected via third parties:**

- Usage Data:

Usage Data is/may be collected automatically when using the Platform.

Usage Data may include information such as your device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Platform that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Platform by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

We may also collect information that your browser sends whenever you visit our Platform or when you access the Platform by or through a mobile device.

We use Cookies and similar tracking technologies to track the activity on the Platform and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze the Platform. The technologies we use may include:

- **Cookies or Browser Cookies.** A cookie is a small file placed on your device. You can instruct your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some parts of our Platform. Unless you have adjusted your browser setting so that it will refuse Cookies, our Platform may use Cookies.
- **Web Beacons.** Certain sections of our Platform may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count users who have visited those pages and for other related website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

Cookies can be “Persistent” or “Session” Cookies. Persistent Cookies remain on your personal computer or mobile device when you go offline, while Session Cookies are deleted as soon as you close your web browser.

We may use both Session and Persistent Cookies for the purposes set out below:

- **Necessary / Essential Cookies**
Type: Session Cookies
Administered by: Us
Purpose: These Cookies are essential to provide you with services available through the Platform and to enable you to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that you have asked for cannot be provided, and we only use these Cookies to provide you with those services.
- **Cookies Policy / Notice Acceptance Cookies**
Type: Persistent Cookies
Administered by: Us
Purpose: These Cookies identify if users have accepted the use of cookies on the Platform.
- **Functionality Cookies**
Type: Persistent Cookies
Administered by: Us
Purpose: These Cookies allow us to remember choices you make when you use the Platform, such as remembering your login details. The purpose of these Cookies is to provide you with a more personal experience and to avoid you having to re-enter your preferences every time you use the Platform.
- **Tracking and Performance Cookies**
Type: Persistent Cookies
Administered by: Third-Parties
Purpose: These Cookies are used to track information about traffic to the Platform and how users use the Platform. The information gathered via these Cookies may directly or indirectly identify you as an individual visitor. This is because the information collected is typically linked to a pseudonymous identifier associated with the device you use to access the Platform. We may also use these Cookies to test new pages, features or new functionality of the Platform to see how our users react to them.

For more information about the cookies we use and your choices regarding cookies, please visit our Cookies Policy(<https://www.htc.com/us/terms/cookies/>).

2. WHAT WE DO WITH YOUR PERSONAL INFORMATION

The information provided by you will be used for the following purposes:

- **To provide and maintain the Platform:** This may include creating and maintaining a user account for you, providing customer services, reaching out to you per your requests regarding your use of DeepQ AI Platform, and using your personal information for the proper management and administration of DeepQ and the Platform.
- **For business transfers:** We may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our Platform users is among the assets transferred.
- **For other purposes:** We may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve the Platform, marketing and your experience.

The legal basis on which we use and process your information is explained below.

- Where you provide consent, you can withdraw your consent at any time and free of charge, but without affecting the lawfulness of processing based on consent before its withdrawal. You can withdraw your consent by contacting our Data Protection Officer as provided in Contact Us above.
- DeepQ's legitimate interests. This includes:
 - to enable DeepQ to provide products and services to you;
 - for analytics, to gather metrics to better understand how users use DeepQ AI Platform, to evaluate and improve DeepQ AI Platform, and to provide DeepQ' users with this information, where applicable;
 - to prevent fraud and other illegal activity;
 - the legitimate interests of others (for example, to ensure the security of our Platform);
 - to comply with legal obligations, as part of our general business operations, and for other internal business administration purposes.

3. PROMOTIONAL COMMUNICATIONS

We will not use the information provided by you to send you any unsolicited promotional communications.

4. DISCLOSURE OF YOUR PERSONAL INFORMATION TO THIRD PARTIES

We do not sell or lease your personal information to third parties not associated with us, except as otherwise stated in this Privacy Policy.

We will share such information in the following situations:

- **For business transfers:** We may share or transfer your personal information in connection with any merger, sale of our company assets, financing, or acquisition of all or a portion of our business to another company.

- **With Affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- **With business partners:** We may share your information with our business partners to offer you certain products, services or promotions.
- **With other users:** when you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **With Your consent:** We may disclose your personal information for any other purpose with your consent.
- **With service providers:** We may disclose your personal information to our third party service providers who assist with the operation of this Platform and our services, including data hosting, database solution, monitoring and analyzing the use of our Platform. These third party service providers includes but not limited to:
 - Google (that is, Google Asia Pacific Pte. Ltd., based in Singapore). We use Google Cloud Platform for the purpose of providing data hosting. You can read Google Cloud Platform's terms of use and privacy policy at <https://cloud.google.com/product-terms>. We also use Google Analytics to monitor and analyze your use of the Platform. Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of the Platform. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network. You can opt-out of having made your activity on the Platform available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js and dc.js) from sharing information with Google Analytics about visits activity. For more information on the privacy practices of Google, please visit <https://policies.google.com/privacy>. For more information on "How Google uses data when you use our partners' sites or apps," please visit www.google.com/policies/privacy/partners/.
 - MongoDB LIMITED (based in Ireland). We use MongoDB Cloud Services for the purpose of database solution. You can read MongoDB Cloud Services' terms of use at <https://www.mongodb.com/cloud-terms-and-conditions> and privacy policy at <https://www.mongodb.com/legal/privacy-policy>.
 - Twilio Inc. (based in California, USA). We use Twilio SendGrid for the purpose of multi authentication service. You can read Twilio SendGrid's terms of services at <https://www.twilio.com/legal/tos> and privacy policy at <https://www.twilio.com/legal/privacy>.
 - Microsoft Corporation (based in USA). We use Microsoft Forms to collect user feedback. You can read Microsoft's terms of use at <https://www.microsoft.com/en-us/legal/terms-of-use> and privacy statement at <https://privacy.microsoft.com/en-us/privacystatement>.
 - Trello Inc. (based in New York, USA). We use Trello to provide customer service form. You can read Trello's terms of services at <https://www.atlassian.com/legal/cloud-terms-of-service> and privacy policy at <https://www.atlassian.com/legal/privacy-policy>.
- For legal, protection, security and safety purposes:
 - to comply with laws or regulatory requirements and to respond to lawful requests and legal processes;
 - to protect the rights and property of DeepQ, our agents, customers and others, including enforcing our agreements, policies and terms of use and protecting our network and physical assets; and/or

- in an emergency, including protecting the safety of our employees and agents, our customers or any other person.

Our third party service provider(s) are subject to security and confidentiality obligations and are only permitted to process your personal information for specified purposes and in accordance with our instructions.

5. INTERNATIONAL TRANSFERS

The personal information we receive will be transferred to, and stored, at locations outside of the European Economic Area (“EEA”) for the purposes of processing by us and by third party service providers that work for DeepQ. This includes Taiwan and the United States.

Where personal information is transferred to and stored in a country not determined by the European Commission as providing adequate levels of protection for personal information, we take steps to provide appropriate safeguards to protect your personal information, including:

- entering into standard contractual clauses approved by the European Commission, obliging recipients to protect your personal information as permitted under GDPR;

In the absence of an adequacy decision or of appropriate safeguards as referenced above, we will only transfer personal data to a location outside of the EEA where one of the following applies (as permitted under Article 49 GDPR):

- the transfer is necessary for the performance of our contractual engagement with you;
- the transfer is necessary for the establishment, exercise or defense of legal claims; or
- you have provided explicit consent to the transfer.

6. SECURITY OF YOUR PERSONAL INFORMATION

DeepQ is strongly committed to ensuring the security of any personal information that we obtain from you. We only engage the third party service providers who have committed themselves to strict compliance with applicable privacy protection laws. Only authorized personnel and third party service providers are permitted access to personal information, and that access is limited by need.

Where data processing is carried out on our behalf by a third party, we take steps to ensure that appropriate security measures are in place to prevent unauthorized disclosure of personal information.

Despite these precautions, however, DeepQ cannot guarantee the security of information transmitted over the Internet or that unauthorized persons will not obtain access to personal information. In the event of a data breach, DeepQ have put in place procedures to deal with any suspected breach and will notify you and any applicable regulator of a breach where required to do so.

7. HOW LONG WE KEEP YOUR PERSONAL INFORMATION

Your personal information will not be kept for longer than is necessary for the purposes for which it was collected and processed.

The criteria we use for retaining your personal information, includes the following:

- **Registered users** – we will retain your information for so long as you remain as a registered user of the Platform. After you cease to be a registered user, we will retain your information for a period of 1 year.
- **Legal and regulatory requirements** - we may need to retain personal information for certain years where necessary to comply with our legal obligations, resolve disputes or enforce our Terms of Use Agreement.
- **Usage Data** – We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Platform, or we are legally obligated to retain this data for longer time periods.

8. YOUR PRIVACY RIGHTS

Except as otherwise provided herein, under applicable law, you have the right to access or obtain a copy of your personal data, to supplement or rectify your personal data, object to the processing of your personal data, to have your personal data deleted, to restrict the processing of your personal data, request an explanation of our privacy practice, and to withdraw your consent for processing (where processing is based on your consent). Please note that if you withdraw your consent, we may not be able to provide you the services for which it was necessary to process your information based on your consent.

9. YOUR RIGHTS UNDER GDPR

If you are an individual located in the European Economic Area, in certain circumstances under applicable law (specifically in connection with certain services that we provide), you have the right to access or obtain a copy of your personal data, to rectify your personal data, to have your personal data deleted, to restrict the processing of your personal data, to object to the processing of your personal data, to data portability, and to withdraw your consent for processing (where processing is based on your consent). Please note that if you withdraw your consent, we may not be able to provide you the services for which it was necessary to process your information based on your consent.

If you want to practice any of your rights related to GDPR, please reach out to DeepQ using the information in the Contact US section within this document.

Please note that the above rights are not absolute and we may be entitled to refuse requests, wholly or partly, where exceptions under the applicable law apply. We may refuse a request for erasure, for example, where the processing is necessary to comply with a legal obligation or necessary for the establishment, exercise or defense of legal claims. If your request is manifestly unfounded or excessive or repetitive in nature, we may either: (a) charge a reasonable fee taking into account the administrative costs of providing the information or taking the action requested; or (b) refuse to act on the request.

Where we have reasonable doubts concerning the identity of the person making the request, we may request additional information necessary to confirm your identity.

10. CALIFORNIA PRIVACY RIGHTS

If you are a California resident, please go to **Exhibit I** hereto for additional information about our processing of personal information and your California privacy rights.

11. CHILDREN'S PRIVACY

If you are under the age of majority or age of privacy consent in your jurisdiction, please ask your parents or persons with parental responsibility to look at this page with you before you submit any personal information to us or this Platform.

Parents/persons with parental responsibility: we do not knowingly collect and/or share personal information from children under the age of majority or age of privacy consent in their jurisdiction on the Platform, without consent from a parent or person with parental responsibility. We therefore strongly recommend using this Platform with your child if he or she is interested in participating in it.

12. COMPLAINTS

We hope that we or our Data Protection Officer can resolve any query or concern you raise about our use of your information. If you have questions or concerns about our use of your personal information, please send an email with the details of your question or concern to global-privacy@htc.com.

You also have the right to complain to a supervisory authority, in particular in the European Union (or European Economic Area) state where you work, normally live or where any alleged infringement of data protection laws occurred.

13. CHANGES TO OUR PRIVACY POLICY

DeepQ reserves the right to change this Privacy Policy at any time. We will send a notice to you on the Platform to notify you of any significant changes to our privacy notice, or update you by other appropriate means. If you continue to access the Platform after receipt of the notice, you will be deemed to have accepted the change.

Exhibit I

CALIFORNIA PRIVACY NOTICE FOR DEEPQ AI PLATFORM

This privacy statement for California residents supplements the information contained in our main Privacy Statement and applies solely to individuals who reside in the State of California. If you have any questions about the information provided in this privacy statement or our privacy practices, please contact us as set forth in the Privacy Contact section below.

Definitions:

“Personal Data” means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. For example, Personal Information may include information such as your name, email address, account name. Personal information does not include: (a) information that is lawfully made available from federal, state, or local government records; (b) de-identified or aggregated information; and (c) information excluded from the CCPA and CPRA.

“Sensitive Personal Data” Personal information that reveals (a) a consumer’s social security, driver’s license, state identification card, or passport number, (b) a consumer’s account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account, (c) a consumer’s precise geolocation, (d) a consumer’s racial or ethnic origin, religious or philosophical beliefs, or union membership, (e) the contents of a consumer’s mail, email, and text messages unless the business is the intended recipient of the communication, and (f) a consumer’s genetic data.

“Personal Data” and “Sensitive Personal Data” may be collectively referred to **“Personal Information”** hereunder.

The list of the categories of personal information we have collected about you in the preceding 12 months

(a) **Information you provide to us:** You must have a user account to access the Platform and use our services. To create a user account and use the services we provide, you will be asked to provide all or some of the following categories of information:

Categories of personal data	Type of data
Identifiers	your name (real name or alias), organization departments, titles; your email address; your password

If you choose not to provide such information, you will not be able to access this Platform and/or use our services.

(b) Information collected via third parties:

- Usage Data:

Usage Data is/may be collected automatically when using the Platform.

Usage Data may include information such as your device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Platform that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Platform by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

We may also collect information that your browser sends whenever you visit our Platform or when you access the Platform by or through a mobile device.

We use Cookies and similar tracking technologies to track the activity on the Platform and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze the Platform. The technologies we use may include:

- **Cookies or Browser Cookies.** A cookie is a small file placed on your device. You can instruct your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some parts of our Platform. Unless you have adjusted your browser setting so that it will refuse Cookies, our Platform may use Cookies.
- **Web Beacons.** Certain sections of our Platform may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count users who have visited those pages and for other related website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your personal computer or mobile device when you go offline, while Session Cookies are deleted as soon as you close your web browser.

We may use both Session and Persistent Cookies for the purposes set out below:

- **Necessary / Essential Cookies**
Type: Session Cookies
Administered by: Us
Purpose: These Cookies are essential to provide you with services available through the Platform and to enable you to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that you have asked for cannot be provided, and we only use these Cookies to provide you with those services.
- **Cookies Policy / Notice Acceptance Cookies**
Type: Persistent Cookies
Administered by: Us
Purpose: These Cookies identify if users have accepted the use of cookies on the Platform.
- **Functionality Cookies**
Type: Persistent Cookies
Administered by: Us
Purpose: These Cookies allow us to remember choices you make when you use the Platform, such as remembering your login details. The purpose of these Cookies is to provide you with

- a more personal experience and to avoid you having to re-enter your preferences every time you use the Platform.
 - **Tracking and Performance Cookies**
 - Type: Persistent Cookies
 - Administered by: Third-Parties
 - Purpose: These Cookies are used to track information about traffic to the Platform and how users use the Platform. The information gathered via these Cookies may directly or indirectly identify you as an individual visitor. This is because the information collected is typically linked to a pseudonymous identifier associated with the device you use to access the Platform. We may also use these Cookies to test new pages, features or new functionality of the Platform to see how our users react to them.

For more information about the cookies we use and your choices regarding cookies, please visit our Cookies Policy(<https://www.htc.com/us/terms/cookies/>).

In addition, our service uses a multi authentication feature whereby the third party service provider provides us with the authentication code it sends to you for us to verify your identity.

We do not collect sensitive personal information (“SPI”, which means non-public personal information that reveals: a consumer’s social security, driver’s license, state identification card, or passport number; a consumer’ account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account; precise geolocation; racial or ethnic origin, religious or philosophical beliefs, or union membership; the contents of a consumer’s mail, email, and text messages unless the business is the intended recipient of the communication; genetic data; the processing of biometric information for the purpose of uniquely identifying a consumer; personal information collected and analyzed concerning a consumer’s health, sex life or sexual orientation) for general marketing purposes.

How we use your Personal Information

The table below describes the sources for each category of personal information we collect, the business or commercial purposes for which we use each category of personal information, and the third parties with whom we may share your personal information.

Category	Sources	Business or Commercial Purposes	Third Parties Shared With
Identifiers	<ul style="list-style-type: none"> • Directly from you 	<ul style="list-style-type: none"> • To provide professional services to you, including but not limited to creating and maintaining your user account, providing customer services, reaching out to you per your requests regarding your use of DeepQ AI 	<ul style="list-style-type: none"> • Data hosting service providers • Database solutions service providers • Analytics providers

		Platform, and for the proper management and administration of DeepQ and the Platform. <ul style="list-style-type: none"> • To comply with state and federal regulatory requirements. 	
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Sharing your Personal Information with third parties

We do not sell or lease your personal information to third parties not associated with us, except as otherwise stated in this Privacy Policy.

We will share such information in the following situations:

- **For business transfers:** We may share or transfer your personal information in connection with any merger, sale of our company assets, financing, or acquisition of all or a portion of our business to another company.
- **With Affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- **With business partners:** We may share your information with our business partners to offer you certain products, services or promotions.
- **With other users:** when you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **With Your consent:** We may disclose your personal information for any other purpose with your consent.
- **With service providers:** We may disclose your personal information to our third party service providers who assist with the operation of this Platform and our services, including data hosting, database solution, monitoring and analyzing the use of our Platform. These third party service providers includes but not limited to:
 - Google (that is, Google Asia Pacific Pte. Ltd., based in Singapore). We use Google Cloud Platform for the purpose of providing data hosting. You can read Google Cloud Platform's terms of use and privacy policy at <https://cloud.google.com/product-terms>. We also use Google Analytics to monitor and analyze your use of the Platform. Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of the Platform. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network. You can opt-out of having made your activity on the Platform available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js and dc.js) from sharing information with Google Analytics about visits activity. For more information on the privacy practices of Google, please visit <https://policies.google.com/privacy>. For more information on "How Google uses data when you use our partners' sites or apps," please visit www.google.com/policies/privacy/partners/.

- MongoDB LIMITED (based in Ireland). We use MongoDB Cloud Services for the purpose of database solution. You can read MongoDB Cloud Services' terms of use at <https://www.mongodb.com/cloud-terms-and-conditions> and privacy policy at <https://www.mongodb.com/legal/privacy-policy>.
- Twilio Inc. (based in California, USA). We use Twilio SendGrid for the purpose of multi authentication service. You can read Twilio SendGrid's terms of services at <https://www.twilio.com/legal/tos> and privacy policy at <https://www.twilio.com/legal/privacy>.
- Microsoft Corporation (based in USA). We use Microsoft Forms to collect user feedback. You can read Microsoft's terms of use at <https://www.microsoft.com/en-us/legal/terms-of-use> and privacy statement at <https://privacy.microsoft.com/en-us/privacystatement>.
- Trello Inc. (based in New York, USA). We use Trello to provide customer service form. You can read Trello's terms of services at <https://www.atlassian.com/legal/cloud-terms-of-service> and privacy policy at <https://www.atlassian.com/legal/privacy-policy>.
- **For legal, protection, security and safety purposes:**
 - to comply with laws or regulatory requirements and to respond to lawful requests and legal processes;
 - to protect the rights and property of DeepQ, our agents, customers and others, including enforcing our agreements, policies and terms of use and protecting our network and physical assets; and/or
 - in an emergency, including protecting the safety of our employees and agents, our customers or any other person.

Our third party service provider(s) are subject to security and confidentiality obligations and are only permitted to process your Personal Information for specified purposes and in accordance with our instructions.

Retaining Personal Information

Your Personal Information will not be kept for longer than is necessary for the purposes for which it was collected and processed.

The criteria we use for retaining your Personal Information, includes the following:

- **Registered users** – we will retain your information for so long as you remain as a registered user of the Platform. After you cease to be a registered user, we will retain your information for a period of 1 year.
- **Legal and regulatory requirements** - we may need to retain Personal Information for certain years where necessary to comply with our legal obligations, resolve disputes or enforce our Terms of Use Agreement.

Collecting/Sharing Sensitive Personal Data

We do not collect sensitive personal information for general marketing purposes.

California Privacy Rights

This section describes the rights of California residents under California law and explains how to exercise those rights.

1. Right to Delete Personal Information

If you are a California resident, under certain circumstances in accordance with applicable law, you have the right to request that we delete any of your Personal Information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your valid verifiable request, we will delete your Personal Information and/or direct our service providers to do so, or we will inform you if we cannot fulfill any part of your request due to an exception under the law. If your request relates to information we process as a service provider to one of our clients, we will inform you that your request should be submitted directly to the business on whose behalf we process the information.

2. Right to Correct Inaccurate Personal Information

If you are a California resident, under certain circumstances in accordance with applicable law, you have the right to request that we correct any inaccurate Personal Information about you that we have maintained. Once we receive and confirm your valid verifiable request, we will use commercially reasonable efforts to correct inaccurate Personal Information about you pursuant to applicable law.

3. Request to Know What Personal Information Is Being Collected, Sold or Shared

If you are a California resident, under certain circumstances in accordance with applicable law, you have the right to request that we disclose to you specific details about your Personal Information that we have collected, used, disclosed, sold and shared over the past 12 months preceding our receipt of your request and/or a copy of your Personal Information. These details include: (1) the categories of Personal Information we have collected, sold, shared or disclosed about you; (2) the categories of sources from which the Personal Information is collected; (3) the business or commercial purpose for collecting, selling or sharing Personal Information; (4) the categories of third parties to whom we disclose, sell or share Personal Information; (5) the specific pieces of Personal Information we have collected about you.

4. Right to Opt Out of Sale or Sharing of Personal Information

If you are a California resident, under certain circumstances in accordance with applicable law, you have the right to opt out of the sale or sharing of personal information. If we sell or share any of your personal information, you have the right, at any time, to tell us not to sell or share your personal information. You can make this request by clicking “CPRA-Do Not Sell or Share My Personal Information”(<https://www.htc.com/us/terms/do-not-sell-or-share-my-personal-information/>).

5. Right to Limit Use and Disclosure of Sensitive Personal Data

If you are a California resident, under certain circumstances in accordance with applicable law, you have the right, at any time, to limit the use or disclosure of your Sensitive Personal Data if we are using your Sensitive Personal Data beyond what is reasonable and proportionate to provide the requested goods or services. At the time this Privacy Policy was last updated, we do not collect, use and disclose any of your Sensitive Personal Data.

6. Right to nondiscrimination.

If you exercise any of your privacy rights under the California consumer privacy laws (including CCPA and CPRA), we will not discriminate against you.

Once we receive your request to disclosure, deliver the required information, to correct inaccurate Personal Information or delete your Personal Information, we will acknowledge it and either respond in accordance with law, ask for additional information to verify your identity, clarify the nature of your request, let you know if we need more time, let you know if we need to charge a fee (such as if requests

are manifestly unfounded or excessive, in particular because of their repetitive character, taking into account the administrative costs of providing the information or communication or taking the action requested), or we will inform you if we cannot fulfill any part of your request due to an exception under the law.

Submitting a request to exercise your rights

To exercise the rights described above, please submit a verifiable request to us by either:

- Sending a verifiable request email to global-privacy@htc.com, OR
- Contact us via our official website at <https://deepq.com/>

We will respond to your request within forty five (45) days from when you contacted us. If you have a complex request, the California Consumer Privacy Laws allow us up to ninety (90) days to respond. We will still contact you within forty five (45) days from when you contacted us to let you know we need more time to respond.

Children

DeepQ's Platform and services are not directed to children under the age of sixteen (16). DeepQ does not knowingly collect Personal Information from persons under the age of sixteen (16). If you are a parent or person with parental responsibility of a child under sixteen (16), and you believe that your child has provided us with information about himself or herself, please contact us at global-privacy@htc.com.

DeepQ AI 平台隱私權聲明

最後更新日：2023.05.07

本隱私權聲明介紹

奧啓迪科技股份有限公司 (DEEPQ TECHNOLOGY CORP.，以下稱「DeepQ」或「我們」) 致力於保護您的個人隱私，請詳細閱讀本隱私權聲明及 DeepQ AI 平台使用條款，以了解我們如何使用您提供給 DeepQ 或 DeepQ AI 平台 (以下稱「本平台」) 的資訊。本隱私權聲明將向您說明我們將如何蒐集及使用我們向您取得之個人資料。個人資料係指任何可以用以辨識您個人身分之資料。

如果您未滿您所適用之法定成年年齡或個資同意年齡，在您使用本平台或向我們提供您的姓名或其他個人資料前，請告知您的父母或法定代理人，若未取得您父母或法定代理人之同意，您不得將您的資料提供給我們。

關於我們

本公司為**奧啓迪科技股份有限公司**，是一家依台灣法律組織設立之公司，我們的營業地址為新北市新店區北新路三段 207-5 號 13 樓。

我們蒐集、處理有關於您的個人資料，並為該資料之蒐集、處理行為負責。當我們蒐集、處理有關於您的個人資料時，我們受到相關國家之個人資料隱私保護法令拘束，且當該蒐集、處理行為適用 General Data Protection Regulation (以下稱「**GDPR**」) 時，我們以資料控制者之身分向您負責。

聯繫我們

若您對於本隱私權聲明或您所提供的資料有任何疑問，或欲行使您於本隱私權聲明或相關個人資料隱私保護法令下所享有之權利，您可以透過以下方式聯繫我們的資料保護官：

請發送電子郵件至：global-privacy@htc.com

標題

1. 我們所蒐集的個人資料
2. 我們如何處理您的個人資料
3. 行銷資訊
4. 將您的個人資料揭露給第三方
5. 國際傳輸
6. 您的個人資料安全
7. 您的個人資料保存期限
8. 您的隱私權利
9. 您在 GDPR 下享有之權利
10. 加州隱私權保護

- 11. 兒童之隱私權保護
- 12. 投訴
- 13. 本隱私權聲明之變更

1. 我們所蒐集的個人資料

(a) 您提供給我們的資料：為登入本平台並使用我們所提供的服務，您必須建立使用者帳號。為了建立使用者帳號及使用我們所提供的服務，我們將會請您提供部分或全部之下列資料：

個人資料之類別	資料之類型
一般個人資料	您的姓名 (真名或別名)、所屬單位、職稱； 您的電子郵件； 您的密碼。

若您選擇不提供上述資料，您將無法登入本平台及/或使用我們所提供的服務。

(b) 我們向第三方取得之您的資料：

- 使用資料：

當您使用本平台時，您的「使用資料」會/可能會被蒐集。

「使用資料」可能包含您所使用設備之 IP 位址、瀏覽器種類、瀏覽器版本、您造訪過的本平台頁面、您造訪本平台之時間及日期、您造訪本平台頁面所花費之時間、唯一裝置辨識碼及其他系統診斷資料等資料。

當您透過行動裝置造訪本平台，我們可能自動蒐集某些資料，包括但不限於您使用的行動裝置種類、您使用的行動裝置的唯一識別 ID、您使用的行動裝置的 IP 位址、您使用的行動裝置的作業系統、您所使用的行動瀏覽器、唯一裝置辨識碼及其他系統診斷資料等資料。

我們可能蒐集，當您透過行動裝置造訪或登入本平台時，您所使用的瀏覽器所發送給我們的資料。

我們使用 Cookies 及類似追蹤技術來追蹤本平台上的活動及相關資料。我們使用的追蹤技術為信標 (beacons)、標記 (tags) 及標籤 (scripts)，用以蒐集及追蹤資訊，並改善及分析本平台。我們使用的技術可能包含以下幾類：

- **Cookies 或 Browser Cookies**：cookie 是一種被置放於您的裝置上的小型檔案，您可以透過您的瀏覽器來拒絕使用 cookie 或指定 cookie 被發送的時間。然而，若您拒

絕接受 cookie，您可能無法使用本平台某些功能。除非您調整您的瀏覽器設定而拒絕使用 cookie，否則本平台可能使用 cookie。

- **網路信標 (Web Beacons)**：本平台某些部分可能包含小型電子檔案，即網路信標 (又被稱為 clear gifs、pixel tags 及 single-pixel gifs)，這些網路信標使我們得以計算造訪本平台的使用者數量、及進行其他相關的網站數據分析 (例如，紀錄某區塊的瀏覽量、驗證系統及伺服器之完整性) 等。

Cookies 可以包括永久性 cookie (“Persistent” cookie) 或工作階段 cookie (“Session” cookie)。當您離線時，永久性 cookie 仍留存在您的個人電腦或行動裝置中，而工作階段 cookie 則在您關閉瀏覽器時即被刪除。

我們可能為以下目的而使用工作階段 cookie 及永久 cookie：

- **必要性 Cookies (Necessary / Essential Cookies)**

類型：永久性 cookie

管理者：DeepQ

目的：這些 cookies 對於 DeepQ 向您提供本平台服務及使您能夠本平台某些功能是不可或缺的，它們有助於驗證用戶、防止用戶帳戶被冒用。若沒有這些 cookies，我們將無法向您提供您所要求的服務，且我們僅能透過使用這些 cookies 向您提供這些服務。

- **Cookies 政策 Cookies Policy/ Notice Acceptance Cookies**

類型：永久性 cookie

管理者：DeepQ

目的：這些 cookies 用於辨識使用者是否接受本平台上所使用的 cookies。

- **功能性 Cookies (Functionality Cookies)**

類型：永久性 cookie

管理者：DeepQ

目的：這些 cookies 使我們得以記憶您使用本平台時所作的選擇，例如儲存您的登入資料。使用這些 cookies 的目的在於向您提供更加個人化的使用體驗、並使您不須於每次登入本平台時需再次輸入您的資訊。

- **追蹤及效能 Cookies (Tracking and Performance Cookies)**

類型：永久性 cookie

管理者：第三方

目的：這些 cookies 是用於追蹤本平台的流量及使用者如何使用本平台，這些 cookies 所蒐集的資訊可能會直接或間接地識別您作為個人訪客的身分，這是因為這些資訊通常跟您用以登入本平台所使用的裝置之假名化標示符號有關，我們可能使用

這些 cookies 來測試本平台的新頁面、特性或功能，以了解我們的使用者對它的反應。

關於我們使用的 cookies 及您對於 cookies 所得行使的選擇，若您想了解更多資訊，請造訪我們的 Cookies Policy (<https://www.htc.com/tw/terms/cookies/>)。

2. 我們如何處理您的個人資料

您提供的個人資料將被使用於以下目的：

- 提供並維護本平台服務：這可能包含創建並維持您的使用者帳號、向您提供客戶服務；另外，若您對本平台之使用有任何疑問，DeepQ 會依您的請求與您聯繫；您提供的個人資料也可能被使用於 DeepQ 及本平台適當之管理及行政目的。
- 業務移轉：若您的個人資訊為我們即將移轉的資產之一部分，我們可能會使用您的個人資訊來評估或進行合併、分割、重組、組織重整、解散、或以其他方式買賣或轉讓我們全部或部分資產 (無論是基於持續經營、或破產/清算等相似程序之目的)。
- 其他目的：我們可能基於其他目的而使用您的個人資訊，例如資料分析、確認使用趨勢、確定我們銷售活動的有效性、及評估和改善本平台、行銷手段及您的使用體驗。

底下將說明我們處理您的個人資料之合法基礎：

- 當您同意我們處理您的個人資料，您可以隨時撤回您的同意，且無須負擔任何費用，但撤回前我們基於您的同意所為的資料處理行為並不會因為您撤回同意而受影響。您可以透過聯繫我們的資料保護官以撤回您的同意。
- DeepQ 的合法利益。這包含：
 - 使 DeepQ 得以向您提供產品及服務；
 - 用於分析、收集數據，使 DeepQ 更了解使用者如何使用本平台，評估及改善本平台、及向 DeepQ 使用者提供資訊 (如有適用)；
 - 防止詐欺及其他非法活動；
 - 第三方的合法利益 (例如，確保本平台的安全)；
 - 遵守法規義務、作為我們一般商業營運之一部分、及其他內部商業管理目的。

3. 行銷資訊

我們不會利用您提供之個人資料而主動向您發送任何行銷資訊。

4. 將您的個人資料揭露給第三方

除本隱私權聲明另有規定外，我們不會將您提供的個人資料出售或有償提供給與我們無關聯之第三方。

於以下情形，我們會將您的個人資料揭露給第三方：

- **基於業務移轉：**我們可能將與任何合併、出售公司資產、融資、或收購全部或部分 DeepQ 營業有關的您的個人資訊揭露給其他公司。
- **揭露給關係企業：**我們可能將您的個人資訊揭露給我們的關係企業，斯時，我們會要求關係企業遵守本隱私權聲明。關係企業包含 DeepQ 的母公司及其他子公司、合資公司、或其他由我們控制的公司、或與我們一起受其他法律實體控制的公司。
- **揭露給商業合作夥伴：**我們可能為了向您提供特定產品、服務或進行行銷，而將您的個人資訊揭露給商業合作夥伴。
- **揭露給其他使用者：**當您將您的個人資訊分享出去或在公共區域與其他使用者互動，您的個人資訊可能會被所有的使用者看見，且可能公開傳送至其他地方。
- **基於您的同意：**我們可能在您的同意下，基於其他目的而揭露您的個人資訊。
- **揭露給第三方服務供應商：**我們可能將您的個人資訊揭露給協助我們營運本平台及服務之第三方服務供應商，包含資料託管、資料庫代管、監看與分析本平台活動等第三方服務供應商，這些第三方服務供應商包括但不限於：
 - Google (即 Google Asia Pacific Pte. Ltd., 位於新加坡)，我們使用 Google Cloud Platform 所提供之平台託管服務，您可透過此連結閱讀 Google 之使用者條款及隱私權政策 <https://cloud.google.com/product-terms>。我們同時也使用 Google Analytics 來監看與分析您對於本平台的使用活動，Google Analytics 是由 Google 提供的網站分析服務，用以追蹤並產出關於網站流量的報告，Google 使用所蒐集的資訊以追蹤並監看本平台的使用，這些資料會分享給其他 Google 服務，Google 可能使用這些資料以對其行銷網絡之廣告進行情境化及個人化，您可以安裝 Google Analytics 不透露資訊瀏覽器外掛程式，使 Google Analytics 不能透過本平台取得您於本平台之活動資料，該外掛程式阻止 Google Analytics JavaScript (ga.js, analytics.js and dc.js) 分享造訪網站資訊給 Google Analytics。若您想進一步了解 Google 隱私權政策，請造訪 <https://policies.google.com/privacy>；若您想進一步了解“當您使用 Google 夥伴之網站或應用程式時，Google 如何使用使用者之資料”，請造訪 www.google.com/policies/privacy/partners/。

- MongoDB Limited (位於愛爾蘭) · 我們使用 MongoDB Cloud Services 所提供之資料庫代管服務 · 您可透過以下連結閱讀 MongoDB Cloud Services 之使用者條款 <https://www.mongodb.com/cloud-terms-and-conditions> 及隱私權政策 <https://www.mongodb.com/legal/privacy-policy>。
- Twilio Inc. (位於美國加州) · 我們使用 Twilio SendGrid 所提供之雙重認證服務 · 您可透過以下連結閱讀 Twilio SendGrid 之使用者條款 <https://www.twilio.com/legal/tos> 及隱私權政策 <https://www.twilio.com/legal/privacy>。
- Microsoft Corporation (位於美國) · 我們使用 Microsoft Forms 服務蒐集客戶回饋 · 您可透過以下連結閱讀 Microsoft 之使用者條款 <https://www.microsoft.com/en-us/legal/terms-of-use> 及隱私權條款 <https://privacy.microsoft.com/en-us/privacystatement>。
- Trello Inc. (位於美國紐約) · 我們使用 Trello 以提供客服表單服務 · 您可透過以下連結閱讀 Trello 之使用者條款 <https://www.atlassian.com/legal/cloud-terms-of-service> 及隱私權條款 <https://www.atlassian.com/legal/privacy-policy>。
- **基於法律、保護、安全性目的：**
 - 為了遵從法規命令、回應合法的請求及法律程序；
 - 保護 DeepQ 的權利及資產、代理人、客戶等，其他情形包含執行我們的合約、政策及使用者條款、保護我們的網路及實體資產之安全；及/或
 - 在緊急情形，包含保護我們所屬員工、代理人、客戶及其他第三方之安全。

我們所使用的第三方服務供應商同樣受資訊安全及保密義務之拘束，且第三方服務供應商僅得基於特定目的並依我們的指示處理您所提供的個人資料。

5. 國際傳輸

我們收到的個人資料會被傳輸、儲存在歐洲經濟區 (European Economic Area, 「EEA」) 之外之地區 (於台灣、美國)，以供我們或第三方服務供應商進行處理。

若個人資料被傳輸及儲存至未被歐盟委員會認為足以為個人資料提供充足程度保護之國家，我們會採取以下之保護措施以維護您的個人資料安全：

- 與個人資料接收方間成立歐盟委員會已採納之標準合約條款，使資料接收方負擔保護您個人資料之相關 GDPR 義務。

若上述提供充足程度保護之國家或保護措施不存在，我們僅會將個人資料傳輸至 EEA 之外之地區，且符合 GDPR 第 49 條規定之以下任一要求：

- 該資料傳輸是我們為履行我們與您之間合約義務所必須者；
- 該資料傳輸是建立、行使或防禦 DeepQ 之法律權利所必須者；
- 您已明確同意我們進行該資料傳輸。

6. 您的個人資料安全

DeepQ 承諾確保您的個人資料安全，我們僅使用嚴格遵守相關個人隱私保護規定之第三方服務供應商，且僅有被授權之人員及第三方服務供應商有權接近處理您的個人資料，且僅在必要範圍內得有處理權限。

當我們委由第三方服務供應商處理您的個人資料，我們會確保適當之安全措施會被實行，以避免未經授權之個人資料外洩事件發生。

儘管我們採行上述措施，但 DeepQ 仍無法擔保透過網路傳輸資料之安全性，也無法擔保未經授權者不會取得接近處理個人資料之權限。若發生資料安全事件，DeepQ 將採行因應措施、並依相關法令規定通知您及有管轄權之監管機關。

7. 您的個人資料保存期限

您的個人資料僅會在符合蒐集與處理目的之必要期限內保存。

我們保存您的個人資料的標準如下：

- **已註冊之使用者：**在您仍為本平台註冊會員之期間內，我們會保存您的個人資料。在您停止註冊使用者身分之後，我們會於 1 年內繼續保存您的個人資料。
- **法令遵循：**為遵循相關法令、處理法律爭議或執行本平台使用條款之必要，我們可能需要在特定年限內保存您的個人資料。
- **使用資料：**我們也會將使用資料利用於內部分析目的，除了使用資料被用來加強本平台之安全性或改善本平台之功能、或我們依法須在較長的時間內保存使用資料，否則使用資料被保存的時間通常較短。

8. 您的隱私權權利

除非本隱私權聲明另有規定，依據相關法規，您有權查詢或請求閱覽您的個人資料、請求我們提供一份您的個人資料複製本、補充或更正您的個人資料、拒絕我們處理您的個人資料、刪除您的個人資料、限制我們對您的個人資料之處理、請求我們對您的個人資料之處理規則進行解釋說明、撤回您對於我們處理您的個人資料之同意。請注意，一旦您撤回同意，我們可能無法向您提供須經您同意始得提供之必要服務。

9. 您在 GDPR 下享有之權利

若您位於歐洲經濟區，在相關法規規定之特定情況下 (特別是與我們提供的某些服務有關)，您有權查詢或請求閱覽您的個人資料、請求我們提供一份您的個人資料複製本、更正您的個人資料、刪除您的個人資料、限制我們對您的個人資料之處理、拒絕我們處理您的個人資料、行使資料可攜權、撤回您對於我們處理您的個人資料之同意。請注意，一旦您撤回同意，我們可能無法向您提供須經您同意始得提供之必要服務。

若您要行使您的 GDPR 權利，請聯繫我們的資料保護官，您可在前述「聯繫我們」找到聯繫方式。

請注意，上述權利並非絕對性的，我們在法規規定之例外情況下，得全部或部分拒絕您的請求。我們有權於建立、行使或防禦 DeepQ 之法律權利所必須之範圍內拒絕您刪除個人資料的請求；若您的請求顯然沒有根據或本質上屬於過度或重複的請求，我們可以 (a) 依據向您提供資訊或採行相關措施所耗費之行政成本向您收取合理費用；或 (b) 拒絕您的請求。

當我們合理懷疑提出請求之人的身分時，我們有權請您提出相關資訊以確認您的身分。

10. 加州隱私權保護

若您為加州居民，請閱讀附錄 I，以知悉關於您的個人資料處理之其他資訊、及您在加州法下所享有之隱私權權利。

11. 兒童之隱私權保護

若您未滿您所適用之法定成年年齡或個資同意年齡，在您向我們或本平台提供個人資料前，請邀請您的父母或法定代理人與您一同閱讀本隱私權聲明。

兒童之父母/法定代理人：未經兒童之父母/法定代理人同意，我們並不會有意地於本平台上蒐集及/或分享未滿法定成年年齡或個資同意年齡未成人之個人資料。若您的孩童有興趣參與本平台，我們強烈建議您與您的孩童一起使用本平台。

12. 投訴

我們希望，我們或我們的資料保護官能有效處理您的任何疑問或投訴，若您有任何疑問或投訴，歡迎您將您的疑問或投訴以電子郵件方式寄送至 global-privacy@htc.com。

同時您也有權向有管轄權監管機關投訴，特別是您的工作或居住地、或資料安全事件發生地之歐盟 (歐洲經濟區) 成員國之監管機關。

13. 本隱私權聲明之變更

DeepQ 保留隨時修改本隱私權聲明條款之權利。我們會在本平台上向您寄發變更通知，以告知您本隱私權聲明之重要變更，或以適當方式向您告知。若您收到通知後仍繼續使用本平台，即視為您接受本隱私權聲明之變更。

附錄 I

DeepQ AI Platform 加州隱私權聲明

本加州隱私權聲明是用以補充 DeepQ 之隱私權聲明，並僅適用於居住在美國加州之個人。若您對於本加州隱私權聲明或我們的隱私處理政策有任何疑問，請聯繫我們的隱私聯繫窗口，聯繫資訊列於下方。

定義：

「**個人資料**」係指辨識、關於、描述、得合理與其產生關聯、或得合理連結至 (直接或間接) 任一特定消費者或家庭之資訊。例如，個人資料可能包含您的姓名、電子郵件地址、帳號名稱。個人資料不包含：(a) 聯邦、州及地方政府紀錄中合法提供的資訊；(b) 去識別化或彙總的訊息；(c) CCPA 及 CPRA 排除之資訊。

「**敏感性個人資料**」係指揭露 (a) 消費者之社會安全碼、行車駕照、身分證、或護照號碼，(b) 與任何安全碼、登入碼、密碼或登錄憑證結合後將得以登入消費者帳戶之帳戶登入、財務帳戶、簽帳金融卡或信用卡號碼等資訊，(c) 消費者確切的地理位置，(d) 消費者之種族、人種、宗教或哲學信仰、或貿易聯盟會員身分，(e) 消費者之信件、電子郵件及簡訊之內容 (除非企業為該通訊內容之收受方)，及 (f) 消費者之基因資料。

「個人資料」及「敏感性個人資料」以下併稱為「**個人資訊**」。

過去 12 個月中我們向您蒐集之個人資料：

(a) **您提供給我們的資料：**為登入本平台並使用我們所提供的服務，您必須建立使用者帳號。為了建立使用者帳號及使用我們所提供的服務，我們將會請您提供部分或全部之下列資料：

個人資料之類別	資料之類型
一般個人資料	您的姓名 (真名或別名)、所屬單位、職稱； 您的電子郵件； 您的密碼。

若您選擇不提供上述資料，您將無法登入本平台及/或使用我們所提供的服務。

(b) 我們向第三方取得之您的資料：

- **使用資料：**
當您使用本平台時，您的「使用資料」會/可能會被蒐集。

「使用資料」可能包含您所使用設備之 IP 位址、瀏覽器種類、瀏覽器版本、您造訪過的本平台頁面、您造訪本平台之時間及日期、您造訪本平台頁面所花費之時間、唯一裝置辨識碼及其他系統診斷資料等資料。

當您透過行動裝置造訪本平台，我們可能自動蒐集某些資料，包括但不限於您使用的行動裝置種類、您使用的行動裝置的唯一識別 ID、您使用的行動裝置的 IP 位址、您使用的行動裝置的作業系統、您所使用的行動瀏覽器、唯一裝置辨識碼及其他系統診斷資料等資料。

我們可能蒐集，當您透過行動裝置造訪或登入本平台時，您所使用的瀏覽器所發送給我們的資料。

我們使用 Cookies 及類似追蹤技術來追蹤本平台上的活動及相關資料。我們使用的追蹤技術為信標 (beacons)、標記 (tags) 及標籤 (scripts)，用以蒐集及追蹤資訊，並改善及分析本平台。我們使用的技術可能包含以下幾類：

- **Cookies 或 Browser Cookies**：cookie 是一種被置放於您的裝置上的小型檔案，您可以透過您的瀏覽器來拒絕使用 cookie 或指定 cookie 被發送的時間。然而，若您拒絕接受 cookie，您可能無法使用本平台某些功能。除非您調整您的瀏覽器設定而拒絕使用 cookie，否則本平台可能使用 cookie。
- **網路信標 (Web Beacons)**：本平台某些部分可能包含小型電子檔案，即網路信標 (又被稱為 clear gifs、pixel tags 及 single-pixel gifs)，這些網路信標使我們得以計算造訪本平台的使用者數量、及進行其他相關的網站數據分析 (例如，紀錄某區塊的瀏覽量、驗證系統及伺服器之完整性) 等。

Cookies 可以包括永久性 cookie (“Persistent” cookie) 或工作階段 cookie (“Session” cookie)。當您離線時，永久性 cookie 仍留存在您的個人電腦或行動裝置中，而工作階段 cookie 則在您關閉瀏覽器時即被刪除。

我們可能為以下目的而使用工作階段 cookie 及永久 cookie：

- **必要性 Cookies (Necessary / Essential Cookies)**

類型：永久性 cookie

管理者：DeepQ

目的：這些 cookies 對於 DeepQ 向您提供本平台服務及使您能夠本平台某些功能是不可或缺的，它們有助於驗證用戶、防止用戶帳戶被冒用。若沒有這些 cookies，我們將無法向您提供您所要求的服務，且我們僅能透過使用這些 cookies 向您提供這些服務。

- **Cookies 政策 Cookies Policy/ Notice Acceptance Cookies**

類型：永久性 cookie

管理者：DeepQ

目的：這些 cookies 用於辨識使用者是否接受本平台上所使用的 cookies。

○ **功能性 Cookies (Functionality Cookies)**

類型：永久性 cookie

管理者：DeepQ

目的：這些 cookies 使我們得以記憶您使用本平台時所作的選擇，例如儲存您的登入資料。使用這些 cookies 的目的在於向您提供更加個人化的使用體驗、並使您不須於每次登入本平台時需再次輸入您的資訊。

○ **追蹤及效能 Cookies (Tracking and Performance Cookies)**

類型：永久性 cookie

管理者：第三方

目的：這些 cookies 是用於追蹤本平台的流量及使用者如何使用本平台，這些 cookies 所蒐集的資訊可能會直接或間接地識別您作為個人訪客的身分，這是因為這些資訊通常跟您用以登入本平台所使用的裝置之假名化標示符號有關，我們可能使用這些 cookies 來測試本平台的新頁面、特性或功能，以了解我們的使用者對它的反應。

關於我們使用的 cookies 及您對於 cookies 所得行使的選擇，若您想了解更多資訊，請造訪我們的 Cookies Policy (<https://www.htc.com/tw/terms/cookies/>)。

此外，我們的服務使用雙重認證功能，該功能之第三方服務提供商會向我們提供其傳送給您的認證碼，供我們確認您的身分。

我們如何使用您的個人資訊：

下表描述我們所蒐集的每一類別個人資訊的來源、我們使用每一類個人資訊的業務或商業目的、及我們可能與之分享您的個人資訊之第三方。

個人資料的類別	來源	業務或商業目的	分享個人資訊之第三方
識別類	<ul style="list-style-type: none">由您直接向我們提供	<ul style="list-style-type: none">向您提供專業服務，包括但不限於創建並維持您的使用者帳號、向您提	<ul style="list-style-type: none">資料託管服務提供商資料庫代管服務提供商

		<p>供客戶服務；另外，若您對本平台之使用有任何疑問，DeepQ 會依您的請求與您聯繫；您提供的個人資料也可能被使用於 DeepQ 及本平台適當之管理及行政目的。</p> <ul style="list-style-type: none"> 為遵循州或聯邦之監管法規。 	<ul style="list-style-type: none"> 資料分析服務提供商
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將您的個人資料分享給第三方：

除本隱私權聲明另有規定外，我們不會將您提供的個人資料出售或有償提供給與我們無關聯之第三方。

於以下情形，我們會將您的個人資料揭露給第三方：

- **基於業務移轉：**我們可能將與任何合併、出售公司資產、融資、或收購全部或部分 DeepQ 營業有關的您的個人資料揭露給其他公司。
- **揭露給關係企業：**我們可能將您的個人資料揭露給我們的關係企業，斯時，我們會要求關係企業遵守本隱私權聲明。關係企業包含 DeepQ 的母公司及其他子公司、合資公司、或其他由我們控制的公司、或與我們一起受其他法律實體控制的公司。
- **揭露給商業合作夥伴：**我們可能為了向您提供特定產品、服務或進行行銷，而將您的個人資料揭露給商業合作夥伴。
- **揭露給其他使用者：**當您將您的個人資料分享出去或在公共區域與其他使用者互動，您的個人資料可能會被所有的使用者看見，且可能公開傳送至其他地方。
- **基於您的同意：**我們可能在您的同意下，基於其他目的而揭露您的個人資料。
- **揭露給第三方服務供應商：**我們可能將您的個人資料揭露給協助我們營運本平台及服務之第三方服務供應商，包含資料託管、資料庫代管、監看與分析本平台活動等第三方服務供應商，這些第三方服務供應商包括但不限於：

- Google (即 Google Asia Pacific Pte. Ltd., 位於新加坡) · 我們使用 Google Cloud Platform 所提供之平台託管服務 · 您可透過此連結閱讀 Google 之使用者條款及隱私權政策 <https://cloud.google.com/product-terms> 。我們同時也使用 Google Analytics 來監看與分析您對於本平台的使用活動 · Google Analytics 是由 Google 提供的網站分析服務 · 用以追蹤並產出關於網站流量的報告 · Google 使用所蒐集的資訊以追蹤並監看本平台的使用 · 這些資料會分享給其他 Google 服務 · Google 可能使用這些資料以對其行銷網絡之廣告進行情境化及個人化 · 您可以安裝 Google Analytics 不透露資訊瀏覽器外掛程式 · 使 Google Analytics 不能透過本平台取得您於本平台之活動資料 · 該外掛程式阻止 Google Analytics JavaScript (ga.js, analytics.js and dc.js) 分享造訪網站資訊給 Google Analytics 。若您想進一步了解 Google 隱私權政策 · 請造訪 <https://policies.google.com/privacy> ；若您想進一步了解 “當您使用 Google 夥伴之網站或應用程式時 · Google 如何使用使用者之資料” · 請造訪 www.google.com/policies/privacy/partners/ 。
- MongoDB Limited (位於愛爾蘭) · 我們使用 MongoDB Cloud Services 所提供之資料庫代管服務 · 您可透過以下連結閱讀 MongoDB Cloud Services 之使用者條款 <https://www.mongodb.com/cloud-terms-and-conditions> 及隱私權政策 <https://www.mongodb.com/legal/privacy-policy> 。
- Twilio Inc. (位於美國加州) · 我們使用 Twilio SendGrid 所提供之雙重認證服務 · 您可透過以下連結閱讀 Twilio SendGrid 之使用者條款 <https://www.twilio.com/legal/tos> 及隱私權政策 <https://www.twilio.com/legal/privacy> 。
- Microsoft Corporation (位於美國) · 我們使用 Microsoft Forms 服務蒐集客戶回饋 · 您可透過以下連結閱讀 Microsoft 之使用者條款 <https://www.microsoft.com/en-us/legal/terms-of-use> 及隱私權條款 <https://privacy.microsoft.com/en-us/privacystatement> 。
- Trello Inc. (位於美國紐約) · 我們使用 Trello 以提供客服表單服務 · 您可透過以下連結閱讀 Trello 之使用者條款 <https://www.atlassian.com/legal/cloud-terms-of-service> 及隱私權條款 <https://www.atlassian.com/legal/privacy-policy> 。
- **基於法律、保護、安全性目的：**
 - 為了遵從法規命令、回應合法的請求及法律程序；
 - 保護 DeepQ 的權利及資產、代理人、客戶等 · 其他情形包含執行我們的合約、政策及使用者條款、保護我們的網路及實體資產之安全；及/或
 - 在緊急情形 · 包含保護我們所屬員工、代理人、客戶及其他第三方之安全。

我們所使用的第三方服務供應商同樣受資訊安全及保密義務之拘束，且第三方服務供應商僅得基於特定目的及您的指示處理您所提供的個人資訊。

您的個人資料之保存：

您的個人資料僅會在符合蒐集與處理目的之必要期限內保存。

我們保存您的個人資料的標準如下：

- **已註冊之使用者：**在您仍為本平台註冊會員之期間內，我們會保存您的個人資料。在您停止註冊使用者身分之後，我們會於 1 年內繼續保存您的個人資料。
- **法令遵循：**為遵循相關法令、處理法律爭議或執行本平台使用條款之必要，我們可能需要在特定年限內保存您的個人資料。

蒐集/分享您的敏感性個人資料：

我們不會為了一般行銷目的蒐集敏感性個人資料。

加州隱私權利：

本段規定說明加州居民於加州法令下享有之權利，及如何行使這些權利。

1. 請求刪除個人資料之權利

若您為加州居民，在法規規定之特定情形下 (但有例外)，您有權向我們請求刪除我們所蒐集保存之您的個人資料。一旦我們收受並確認您有效且可驗證之請求，我們會自行或請第三方服務供應商刪除您的個人資料，若我們基於法規規定之例外條款無法滿足您的請求，我們將會通知您。若您請求刪除者為我們作為客戶之服務供應者所處理之資訊，我們將會通知您應直接向我們的客戶提出請求。

2. 請求更正不正確個人資料之權利

若您為加州居民，在法規規定之特定情形下，您有權向我們請求更正我們保存而有關於您的不正確之個人資料。一旦我們收受並確認您有效且可驗證之請求，我們會盡商業上合理努力依法更正該不正確之個人資料。

3. 請求知悉被蒐集、出售或分享之個人資料之權利

若您為加州居民，在法規規定之特定情形下，您有權向我們請求揭露過去 12 個月間我們所蒐集、使用、揭露、出售或分享之有關於您的個人資料，及其複製本。這些詳細資訊包含：(1) 我們所蒐集、出售、分享或揭露之有關於您的個人資料之種類；(2) 我們所蒐集個人資料之來源種類；(3) 蒐集、出售或分享個人資料之營業或商業目的；(4) 我們向第三方揭露、出售或分享個人資料，該第三方之類別；(5) 我們具體蒐集之有關於您的個人資料。

4. 請求退出個人資料出售或分享之權利

若您為加州居民，在法規規定之特定情形下，您有權請求退出個人資料之出售或分享。若我們出售或分享您的個人資料，您有權隨時要求我們不要出售或分享您的個人資料。您可以透過點選「CPRA-Do Not Sell or Share My Personal Information」

(<https://www.htc.com/us/terms/do-not-sell-or-share-my-personal-information/>)行使權利。

5. 請求限制使用及揭露敏感性個人資料之權利

若您為加州居民，在法規規定之特定情形下，若我們對您敏感性個人資料的使用及揭露超出提供所需商品及服務之合理及合比例之範圍，您隨時有權請求我們限制使用及揭露您的敏感性個人資料。於本隱私權聲明最後更新時，我們並未搜及、使用及揭露您的任何敏感性個人資料。

6. 不受歧視之權利

若您行使任何一項加州消費者隱私法令 (包括 CCPA 及 CPRA) 之權利，我們不會對您進行任何歧視行為。

一旦我們收到您的揭露、提供相關資訊、更正不正確個人資料或刪除您的個人資料之請求，我們會確認該請求並依法回覆，或請您提供額外資訊以驗證您的身分、釐清您的請求，若我們需要更多時間處理，我們會告知您；若您的請求顯然沒有根據或本質上屬於過度的請求 (特別是重複性的請求)，考量向您提供資訊或採行相關措施所耗費之行政成本，我們會通知您並向您收取合理費用；若我們依法律規定之例外情形無法滿足您的請求，我們也會向您告知。

提出請求以行使您的權利

為了行使上述權利，請您透過以下任一方式向我們提出一項可驗證之請求：

- 將可驗證之請求以電子郵件方式寄送至 global-privacy@htc.com，或
- 透過我們的官網 <https://deepq.com/> 聯繫我們。

我們將在您與我們連繫後的 45 天內回應您的請求，如果您的請求較為複雜，加州消費者隱私法令允許我們在 90 天內回應，我們仍然會在您聯繫我們後的 45 天內與您聯繫，讓您知悉我們需要更多時間回應您的請求。

兒童

DeepQ 之平台及服務並非針對未滿 16 歲之兒童而設計，我們並不會有意地蒐集未滿 16 歲兒童之個人資料。若您為未滿 16 歲兒童之父母或法定代理人，且您相信您的孩子已經向我們提供其資訊，請透過 global-privacy@htc.com 聯繫我們。